

**SEGUROS**  
**EQUINOCCIAL**  
TÚ DEDÍCATE A VIVIR

| 2022  | CASOS | ACUMULADO | PROMEDIO | PQR GENERADOS | %  |
|-------|-------|-----------|----------|---------------|----|
| ene   | 1309  |           | 1309     | 65            | 5% |
| feb   | 1324  | 2633      | 1317     | 65            | 5% |
| mar   | 1875  | 4508      | 1503     | 40            | 2% |
| abr   | 1477  | 5985      | 1496     | 41            | 3% |
| May   | 1563  | 7548      | 1510     | 40            | 3% |
| TOTAL | 7548  |           |          | 251           |    |